Listening – Mediation

undertake workplace mediation

those in the know

with a view to reaching an agreement

to apportion blame

find a workable solution

personality clashes

breakdowns in communication

tension between a manager and direct reports

perceptions of unfair treatment

to tackle those issues early on

to escalate to formal grievances

clean slates

to air the differences

before people get entrenched in their positions

to adhere to the agreement

an internal staff member

to hear both parties out

without any preconceived notions

a fluid process

a joint session

mudslinging

turn into a slanging match

to ferry between the two rooms

not set in stone

flesh it out together

to raise a grievance

let these things drag out

to reduce absenteeism

to look to a clean start

to descend into a contentious route

not always the silver bullet

to become litigious

somebody wants their day in court

to foster the workplace culture

to value resolution over blame

finger-pointing

I can’t stress enough ...